

Installation, Floor Care & Maintenance, Warranties

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Floor Care & Maintenance NeoTech, UV-Polyurethane, Aluminum Oxide, UV-Oil Finishes

CARE AND CLEANING Hardwood Flooring is easy to clean and maintain. **Regularly sweep, dry-mop and vacuum** your floor with a soft brush attachment to avoid the accumulation of grit and dust on the surface. Any conditioning or stain removal from your floor should be performed using *products specially formulated* for use on pre-finished hardwood floors with terra legno's NeoTech +, UV-Polyurethane, Aluminum Oxide, NeoTech, and UV Oil Finishes.

HUMIDITY Wood is a natural fiber, changes in the level of humidity of the room, in which you have installed your hardwood floor, will cause it to shrink or expand. The humidity level must be kept at a normalized level (between 35% and 60%). This can be easily accomplished through the use of an appropriate ventilation and humidification system or dehumidification system. Many regions of throughout the United States and Canada will require a humidifier in the winter months.

SUNLIGHT The color of your hardwood floor will mature with time and exposure to sunlight. This will cause it to change color. Any area rug, which blocks out light, should therefore be shifted on a regular basis to keep the color of your floor more uniform.

LIQUIDS AND SPILLS All liquids and spills should be wiped off as soon as possible in order to prevent any possible damage. Ensure that a dry paper towel or terrycloth is used after clean up to ensure no liquid remains. You may consider using area rugs to protect susceptible areas (around kitchen sink, at exterior entrances etc.) If a spill occurs, please remember to check under the mat to ensure that no water is trapped and that there is no moisture touching the floor. Do not wet mop your floor. **Standing water can harm or warp your floor.**

PREVENTIVE MAINTENANCE

- *Abrasive dirt such as sand, street dirt and cat litter can damage any hardwood floor regardless of the strength of the finish.* Regularly sweep and vacuum with a **soft brush attachment** do not use a vacuum with a beater bar as found in most upright models.
- In addition, you can help protect your floor by using **entrance mats and area rugs** in high-risk areas such as entrances and doorways. When cleaning, remember to clean under the edges of rugs as it is a common place for trapped debris. Shake mats daily to ensure no trapped debris. For rug pads choose 100% non-solvent based rubber, an untreated natural fiber such as wool or jute, or 1/4" chopped urethane. Do not use sticky or tacky backers. The plasticizers they use can attack and discolor finish. These same plasticizers may also be present in the backers of some rugs. In kitchens, use area rugs in high spill locations and at work stations. Cotton is generally the best fabric since it easily washed, do not use rug backers in a kitchen area.
- **Check all items that come in contact with the floor.** Not only should felt pads be placed under the legs of the furniture standing on your floor but the felt pads should be cleaned regularly and checked for wear every 6 months in order to reduce the risk of damaging your floor. Wearing high heels should be avoided on your hardwood floor. The tremendous pressure exerted by the tip can dent and scratch the surface. Moving furniture across a floor can scratch and damage the flooring. If you must move heavy pieces of furniture (refrigerator, piano, love seat, etc.) never slide them directly on the flooring. Instead, place a piece of carpet face down between the furniture legs and the flooring and pull on the carpet to move the furniture. By doing so, you will prevent damage to your flooring.
- Chairs with rollers should have wide rollers installed and a protective pad placed beneath large enough to cover the area it will be used. The area covered by the pad must be cleaned on a regular basis. Children's toys should be checked as a source for dents and scratches. **Pets** with sharp nails can certainly **cause scratches** as well as a source of water spots on floors. Please keep their nails trimmed.

Floor Care & Maintenance NeoTech, UV-Polyurethane, Aluminum Oxide, UV-Oil Finishes

CHOICE OF CLEANERS AND APPLICATIONS Although many hardwood flooring cleaners are advertised as suitable for prefinished flooring the results can be extremely damaging to the finish or leave your flooring looking hazy. An easy way to **test you cleaner** is to try it on a mirror or glass to see if a residue is left.

For routine everyday floor care maintaining terra legno's NeoTech, UV- Polyurethane and Aluminum Oxide Finishes Bona, Loba and Equals or Better floor care products formulated for polyurethane / aluminum oxide finishes are recommend.

For routine everyday floor care maintaining terra legno's UV Oil Finish Floors, OSMO Bona, Loba, and Equals or Better UV-Oil floor care products formulated for UV-Oil floors are recommended.

terra legno Finish	Cleaners & Applications
NeoTech, UV-Polyurethane Aluminum Oxide	Bona and Loba and Equals or Better floor care products formulated for polyurethane / aluminum oxide finishes are recommend.
UV-Oil	OSMO, Bona, Loba and Equals or Better UV-Oil floor care products formulated for UV-Oil floors are recommended.

Issues with some cleaners	
Ammonia	Is too harsh and can discolor wood
Vinegar	Is an acid that can etch the finish and create dulling
Liquid polishes	Have a wax type material which shines and leaves a contaminating film on the floor
Household dust treatments	Leaves a slick and waxy residue
Household cleaners & Oil Soaps	Have strong detergents and may harm the finish and leave a residue or contaminating film behind
Any product that instructions say mop and bucket	Introduce water to the flooring which can be catastrophic to the flooring
Steam Cleaners	This is currently the most damaging product on the market to clean your flooring with. The introduction of heat and steam can not only crack flooring but the introduction of water is very damaging to the finish
A product with a combination reservoir spray and mop	Introduces liquid directly to the flooring and can remain in the microbevel and cause damage if the spray is not fine enough

"Knowing what you cannot do is more important than knowing what you can do." ~ LUCILLE BALL

Deep Cleaning

- Vacuum or dust mop floor to ensure the floor is clean and all dust, grit and abrasive materials before buffing the floor. This procedure will prevent damaging the scratching the finish when buffing. Use a low speed 175 buffer with a white polishing pad, lightly mist a workable area (6' x 6') with a manufacturer's premium wood flooring deep cleaner formulated specifically for your floor's finish.
- Remove dirt and residue immediately with a very lightly water dampened Micro-fiber mop. Then move on to the next area. Periodically inspect the white buffing pad, and replace as the pad becomes soiled.
- When necessary to move fixtures and heavy objects take necessary precautions to protect the floor. Do not drag the items across the floor. Lift and place the items carefully and safely back.

MAINTENANCE - SCHEDULE and PERIODIC PROCEDURES:

For best results a well -planned maintenance schedule should be strictly adhered to for residential and commercial high traffic areas. A periodic deep cleaning, based on the floors wear and tear, will help enhance and extend the performance of your terra legno Engineered Wood Floor. Commercial and higher traffic areas may require periodic finish is first starting to show signs of wear before the finish wears completely down to the wood bare wood. For commercial use the average time frame for recoating could range from 9 to 18 months for high wear and tear street entry facility to 1 to 3 years to interiors spaces for retail store design, corporate and hospitality spaces. Proper maintenance of a prep and recoating of the floor will save one the increased costs and dusty interruptions of a complete sand and refinish.

SUNLIGHT:

The color of your hardwood floor will mature with time and exposure to sunlight. This will cause it to change color. Any area rug, which blocks out light, should therefore be shifted on a regular basis to keep the color of your floor more uniform.

BEFORE EXPOSURE TO SUNLIGHT



AFTER EXPOSURE TO SUNLIGHT



terra legno Residential & Commercial Limited Warranties

Environmental Conditions Moisture & Humidity / Floor Care & Maintenance:

terra legno Engineered Wood Flooring is made with advanced technologies and are subjected to rigorous inspections per ISO 9001 2008 guide lines. The installer is the last quality inspector. Upon their inspection, Usage, Installation constitutes acceptance of product.

Environmental conditions for moisture, Relative Humidity 35% - 60% and Temperature 60* F to 80* F should be as per terra legno Engineered Flooring guidelines. Not maintaining proper environmental conditions may result in damaging your terra legno wood floor which is not a warrantable claim.

terra legno Wood Engineered Flooring will provide a low life cycle cost, and enduring performance in residential and commercial environments. Natural products, like wood flooring require proper maintenance. For best results a well-planned maintenance schedule should be strictly adhered to for residential and commercial high traffic areas. Commercial and higher traffic areas may require periodic recoating based on the wear and tear of the traffic. For best results, the perfect time to recoat the floor is when the finish is first starting to show signs of wear before the finish wears completely down to the wood bare wood. Proper maintenance of a prep and recoating of the floor will save one the increased costs and dusty interruptions of a complete sand and refinish.

terra legno Engineered Wood Flooring's Floor Care guide lines for the following terra legno finishes: NeoTech, Aluminum Oxide, and UV Oil floors are formulated to ensure enduring performance for residential and commercial usage. When maintained with recommended properly formulated maintenance products, terra legno provide a life time of service and enjoyment.

1. Warranties Apply to Original Purchaser: All terra legno Engineered Wood Flooring warranties, including implied apply, and only extend to, and not beyond to the original purchaser of the flooring. All warranties terminate if you sell or otherwise transfer the flooring or the property which the flooring is attached. Terra legno Engineered Wood Flooring's warranty is ONLY valid when purchased from an authorized dealer.

2. Lifetime Manufacturing Structural Warranty: terra legno Engineered Wood Flooring warrants to the original purchaser against any manufacturing defects resulting from improper milling or grading defects. terra legno Engineered Wood Flooring warrants the floor will remain free from defects in lamination, assembly, milling, dimension, and grading for as long as the original purchaser owns the floor.

3. Thirty-Five Year Residential Finish Warranty NeoTech, UV-Polyurethane, Aluminum Oxide, UV-Oil: terra legno Engineered Wood Flooring warrants that when used under normal residential conditions, terra legno's factory finish will not wear through or separate from the floor for a period of thirty-five (35) years from the date of purchase. The original purchaser shall be fully responsible to properly provide proper maintenance and floor care as per terra legno's Engineered Wood Flooring's Floor Care Maintenance procedures and specifications. The finish must be worn through on more than 10% of the total floor area before terra legno Engineered Wood Flooring is obligated to take action under this warranty.

4. Five Light Commercial Year Finish Warranty NeoTech, UV-Polyurethane, Aluminum Oxide, UV-Oil: terra legno Engineered Wood Flooring warrants that when used under normal light commercial conditions (boutiques, day care center, corporate offices) terra legno's factory finish will not wear through or separate from the wood for a period of five (5) years from the date of purchase. The original purchaser shall be fully responsible to properly provide and maintain terra legno Engineered Wood Flooring as per terra legno's Engineered Wood Flooring's maintenance recommendations and specifications. The finish must be worn through on more than 10% of the total floor area before terra legno Engineered Wood Flooring is obligated to take action under this warranty

terra legno Residential & Commercial Limited Warranties

5. Three Year Commercial Finish Warranty NeoTech, UV-Poly-Urethane, Aluminum Oxide, UV-Oil: terra legno Engineered Wood Flooring may be installed in high traffic commercial environments: public areas, hotels, retail store, museums, art galleries, libraries, and lobbies, terra legno's factory finishes will not wear through or separate from the wood for a period of three (3) years from the date of purchase. The original purchaser shall be fully responsible to properly provide and maintain terra legno Engineered Wood Flooring as per terra legno's Engineered Wood Flooring's maintenance recommendations and specifications. The finish must be worn through on more than 10% of the total floor area before terra legno Hardwood Flooring is obligated to take action under this warranty.

6. Radiant Heat Installation Warranty applies to the original purchaser, the Manufacturing and Structural Warranty, when terra legno Radiant Heat installation instructions are followed. Radiant heat for the purpose of this warranty is considered as Hydronic and air heated Radiant installations only and when applicable flooring products are used. This warranty does not cover the use of exotic wood several domestic hardwood species: Maple, Hickory, Cumaru, Ipe, Jatoba, Acacia, etc. unless specifically authorized by terra legno... The terra legno Radiant Heat Warranty does not cover Electric Radiant heat installations of any kind.

7. Warranty Exclusions: terra legno warranty does not cover indentations, scratches, or damage to the floor caused by negligence, or damage from any of the following causes:

- Failure to follow all of manufacturer's specific written installation, floor care and maintenance instructions
- Improper Installation, poor workmanship by an installer, repair man, or third party
- Improper Maintenance: use of non-approved cleaners and finishes, water, wet mopping,
- Extreme environmental conditions, moisture, relative humidity, extreme sunlight
- Flooring that has been installed with visible manufacturing defects
- Color variation of samples to product. Natural products like wood have inherent shade variations
- Bumps, dimples or imperfections caused by nailing machines, cleats or staples
- The use of any type of adhesive tape on UV Oil Floors
- Alterations to original manufactured products
- Damage resulting from spiked or high heeled shoes
- Damages caused by or relating to improper transportation, and storage
- Damages resulting from heavy items
- Erosion, pebbles, sand, abrasives,
- Misuse, abuse, accidents, pets, insects
- Natural wood discoloration and, or changes in color due to exposure to sunlight and ultra-violet light
- Natural expansion and contraction resulting in separation of boards
- Stains
- Tap Dance Studios
- Golf Club areas where spikes are worn

8. terra legno Engineered Wood Flooring is a natural wood product designed to equally beautiful as durable. Wood flooring is hygroscopic therefore minor contraction and expansion may possibly occur. Changes in the product due to the natural properties of wood are not covered by this warranty. These occurrences and, or visual changes in the hardwood floor will frequently self-correct with seasonal climate changes and, or under normal environmental conditions. terra legno Engineered Wood Flooring will not repair or replace a floor due to natural changes caused by normal environmental conditions.

terra legno Residential & Commercial Limited Warranties

9. Problems and Assistance . . . Please Contact your authorized terra legno representative immediately.

If your terra legno Engineered Wood Flooring fails to perform under this warranty terra legno Engineered Wood Flooring will decide what portion of the floor is defective and determine the cause of the problem. terra legno Engineered Wood Flooring will then at its option, repair or replace the portion of the floor that it determines to be defective and covered by this warranty. In the unlikely event that terra legno Engineered Wood Flooring is unable to repair manufacturing defects after a reasonable number of attempts, we will refund, if requested the purchase price of the portion of the floor terra legno determines to be defective. terra legno Engineered Wood Flooring will not refund installation costs or any amount beyond the purchase price of the floor,

10. Warranty and Damage Limitations: Any attempt to repair, replace, or refinish the floor prior to terra legno Engineered Wood Flooring's inspection and authorized repair actions will void this warranty. No dealer, contractor, installer, distributor, agent, sales person, or terra legno Engineered Wood Flooring sales representative is authorized to change or increase the terms or coverage of this warranty.

11. The preceding paragraphs set forth terra legno Engineered Wood Flooring sole obligations under this warranty. This warranty is in lieu of all other representations, collateral, agreements, conditions, or warranties of any kind, whether express or implied, including without limitation any condition or warranty as to the merchantability, fitness for a particular purpose, durability, suitability, quality, condition, or any condition or warranty arising by statute or otherwise in law or equity or from a course of dealing or usage of trade. There are no warranties which extend beyond the face hereof.

In no event shall terra legno Engineered Wood Flooring or its suppliers be liable for any direct, indirect punitive, economic, commercial, consequential, incidental or special damages resulting from use or loss of use or the performance or nonperformance of terra legno Engineered Wood Flooring or from a breach of this warranty, whether such liability is asserted on the basis of contract, tort, or otherwise. terra legno Engineered Wood Flooring's total liability under this warranty will not, under any circumstances, exceed the actual total price paid by the original purchaser for the flooring.

12. Additional Conditions: Certain conditions, exclusions and limitations set out in this warranty are not permitted or effective in some states. Some of the conditions, exclusions and limitations may not apply to you. This warranty gives you specific legal rights and you may also have other legal rights which may vary from state to state. This manufacturer warranty replaces any legal warranty otherwise applicable within the limits permitted by law, and terra legno Engineered Wood Flooring hereby specifically disclaims any such legal warranty to the greatest extent permitted by applicable law.

1.terra legno Engineered Wood Flooring INSTALLATION INTRODUCTION

terra legno Engineered Wood Flooring is manufactured in state of the art ISO 9001 2000 facilities with raw materials sourced from sustainable resources. Our proprietary manufacturing process has quality control check points to ensure that you are purchasing a wood floor engineered for performance, and manufactured with pride to exceed your wood flooring expectations.

The installer and owner are the final quality check point for all wood flooring. Inspect all materials carefully for grade, color, manufacturing and finish defects before installation. Usage constitutes acceptance of goods. Industry standards allows for up to 5% margin of error for natural imperfections and manufacturing defects. terra legno warranties do not cover materials with visible defects once they are installed.

It is the responsibility of the installer/owner to determine if the jobsite conditions are environmentally acceptable as per terra legno Engineered Wood Flooring specifications and NWFA recommendations. The sub-floor system must be in acceptable condition for the installation of wood flooring. terra legno Engineered Wood Flooring has and declares no responsibility for wood floor failures or problems associated with or resulting from sub-floor, sub-surface structural or environmental deficiencies or jobsite damage after the hardwood flooring has been installed.

When nailing down planks wider than 6" terra legno highly recommends a Nail and Glue Down Installation. The addition of the adhesive has proven significantly a more effective installation to prevent movement and squeaking. All terra legno flooring products that are ¾" thick or 9" Widths and greater are specified to be a Nail and Glue Down Installation. Movement and squeaky floors are not a warrantable terra legno claim.

terra legno Engineered Wood Flooring's installation instructions as detailed in the following pages are intended to comply with all recommendations as outlined in Installation Guidelines and Methods published by the National Wood Flooring Association (NWFA). For any questions regarding additional application information, please contact NWFA, at www.NWFA.org

2. SITE CONDITIONS

Wood is hygroscopic and will gain or lose moisture until it is in equilibrium with the humidity and temperature of the air. Based on the floorings environmental conditions, gain or loss of moisture corresponds with an increase or decrease in size of the boards, and occasional warping. terra legno Engineered Wood Flooring as constructed has enhanced dimensional stability characteristics. However, terra legno Engineered Wood Floors will react to environmental changes (temperature & humidity).

For the best results we recommend that that terra legno Engineered Wood Flooring is stored in the **controlled environment** in which it will be installed for 5-7 days prior to installation, or until stabilized to install within NWFA guide lines.

- The building should be closed in with all outside doors and windows in place. The wall coverings should be in place and the painting completed except for the final coat on the base molding. If possible, delay installation of base molding until flooring installation is complete. All concrete, masonry, framing members, drywall, paint and other "wet" work should be thoroughly dry. Basements and crawl spaces must be dry and well ventilated.
- Exterior grading should be complete. To direct flow away from the structure grading should offer a minimum drop of 3" in 10'. Do not obstruct the drainage with landscaping materials. All gutters and downspouts should be in place.
- Crawl spaces must be a minimum of 18" from the ground to underside of joists. A ground cover of 6-20 mil black polyethylene film should be installed as a vapor barrier with joints lapped and sealed with moisture resistant tape. The crawl space should have perimeter venting equal to a minimum of 1.5% of the crawl space square footage. These vents should be properly located to foster cross ventilation. NOTE: Unvented crawlspaces are acceptable when following qualified local regulations.

2. SITE CONDITIONS

- terra legno Engineered Wood Flooring may be installed below, on or above grade level. Terra legno Flooring is not recommended for applications in areas where excessive humidity is present such as full baths, hot tub enclosures.
- Permanent air conditioning and heating systems should be in place and operational. The installation site should have a consistent room temperature of 60-80°F (16-27°C) and relative humidity of 35-60% for 14 days prior, during and after installation. For best results maintain an RH 40% to 45%.

3. Radiant Heat Installations must meet or exceed all of the requirements in section 2 and the Following:

- terra legno Engineered Wood Flooring may be installed over subfloors with only hydronic (water) radiant heat systems. Terra legno does not approve installation over any flooring with an electric radiant heat system.
- Wood flooring installations over radiant heat installations have inherent wood flooring characteristics are: moderate surface checking, cracking (more commonly found at the ends of the planks and around knots) shrinkage, gapping between planks, and slight cupping are all expectations associated with wood flooring installations over radiant heat and do not constitute a (warrantable) product defect.
- terra legno Engineered Wood Flooring does not warranty the installation of exotic species over radiant heat systems e.g.: **Smoked & Fumed Woods, Maple, Hickory and EXOTIC Hardwood Species (Brazilian Cherry (Jatoba), Brazilian Walnut (Ipe), Cumaru, etc.**
- **Before installation:** The heating system should then be run at 2/3 of maximum output for a minimum of 2 weeks to allow any remaining moisture to evaporate, attaining its final moisture content without causing damage. Three or four days before installation, the heating system must be reduced to a suitable temperature (about 18°C / 64°F). **Caution: Select fastener length wisely so-as to not penetrate the heating element or hydronic pipes.**
- **After Installation:** Approximately 2 days after installation is complete, gradually (over a period of 1 week) raise the temperature of the heating system to its desired operating level.
- Life Cycle: Surface Temperature of flooring should never exceed 80 degrees F/27 degrees C. Exceeding this temperature will void any related warranty by the flooring manufacturer. Most under-floor heating systems DO NOT have a humidification system. Add humidification as necessary to maintain humidity levels between 35% - 60%

4. SUB-FLOOR REQUIREMENTS:

The following minimum NWFA Standards must be met **before** beginning the application of any terra legno products. The subfloor must meet the following minimum requirements. Please refer to NWFA recommendations for additional requirements specific to the installation method.

- **LEVEL/FLAT** - within 3/16" in 10' and/or 1/8" in 6'.
- **CLEAN** – Free of debris, loose materials or materials that may release with age such as paint and dry wall materials.
- **DRY** - Check and document moisture content of the sub-floor using the appropriate moisture test. Concrete sub-floors must be a minimum of 30 days old before testing begins.
 - Concrete must not exceed 4.5 using a Tramex Moisture Encounter meter. Calcium Chloride test results should not exceed 3# 24hr/1000 ft².
 - Wood sub-floors must not exceed 12% and there must be no more than 4% difference between the terra legno Engineered Wood Flooring and the wood sub-flooring material.
 - If the sub-floor has excessive moisture apply a suitable moisture retardant that is compatible with the adhesive being used. Contact the adhesive supplier for their recommendation and warranty

4. SUB-FLOOR REQUIREMENTS

- **STRUCTURAL INTEGRITY** – The attachment methods used for the installation of terra legno Engineered Wood Flooring is not designed to stiffen existing sub-floors. If the sub-floor has excessive deflection before installation of the flooring it is unlikely to improve with the addition of terra legno Engineered Wood Flooring. Excessive deflection may result in a failure, and cause premature finish wear with the floor to becoming increasingly noisy with age and usage of the floor.
- **Wood sub-floors:** Wood panels should have an adequate fastening pattern, glued and screwed or nailed as system specifies using the specified fastener and pattern. Typical: 3" - 6" along bearing edges and 12" along intermediate supports. Flatten any swollen or raised edges as necessary by sanding or scraping. Nail or screw any areas that are loose or squeak. Replace any water damaged swollen or delaminated sub-flooring or underlayment. terra legno Engineered Wood Flooring may be laid over plywood or OSB. For best results the sub-floor has a minimum thickness of 3/4" and APA exterior grade plywood.
- **Concrete sub-floors:** Remove all loose or broken concrete and fill/flatten as necessary using cementitious based leveling materials of 3000 PSI or more. Wood floors cannot be mechanically fastened directly to concrete. Install a wood sub-floor if necessary over concrete of 3000 PSI minimum compressive strength or glue the wood directly to the concrete using the glue-down installation system.

5. Staple/Nail-Down Installation Method for terra legno 3-Ply and Multi-ply Engineered Wood Flooring:

Nail Down Installation for 3/4" Products and Widths 9" and greater must be Nail and Glue Installation.

5. WOOD FLOORING INSTALLATION BASIC TOOLS & ACCESSORIES:

EYE PROTECTION /SAFETY GLASSES	UTILITY KNIFE	VACUM CLEANER
KNEE PADS	CHAULK LINE / LASER	PLASTIC BAGS FOR CLEAN-UP
EAR PLUGS	PRYBAR	WOOD FILLER
FIRST AID KIT	LEVEL / STRAIGHT EDGE	MOLDINGS
MOISTURE METER (WOOD & CONCRETE)	CARPENTER SQUARES	TROWELS
JOB SITE LOG BOOK (RH, MOISTURE READINGS, ENVIRONMENTALS)	SCRAPER, BLADES, & FILE	TAPPING BLOCK
*NAILING MACHINES	PRYBAR	HAMMER
ASSORTED NAILS, CLEATS	DRILLS & BITS	RUMMER MALLET
6 -D FINISH NAILS OR Pneumatic finish nailer with 1-1/4" or 1-1/2" fasteners	ROUTER & BITS	FANS
"BLIND" FLOORING STAPLER/NAILER	CHISELS	EXTENSION CORDS
AIR COMPRESSOR, HOSES & FITTINGS	NAIL SETS	ELECTRIC PLUG ADAPTERS
JAMB SAW (UNDERCUT SAW)	PLIERS & WRENCHES	STAPLER
JIG SAW	NAIL PULLERS	BROOM
TABLE SAW	SCREWDRIVERS	TAPE MEASURE
CIRCULAR SAW	ELECTRIC TESTER	PENCIL
MITRE SAW (MITER BOX WITH SAW)	BAND SAW	DROP CORDS
	100 – 150 LB ROLLER	NAIL PUNCH

***NOTE:** terra legno recommends that the "Blind" fastening machine be designed for installation of 9/16" thick flooring with 1-1/4" to 1-1/2" fasteners. The machine should include a flooring "foot" to protect the edge of the wood from damage. terra legno is not responsible for damage done to the wood flooring by fastening machines.

5. Staple/Nail-Down Installation Method for terra legno Engineered Wood Flooring:

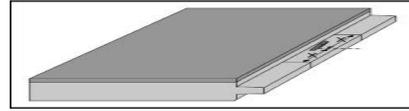
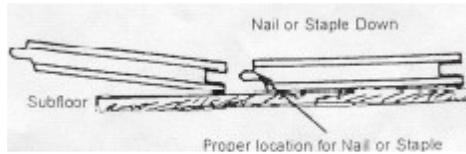
terra legno Engineered Wood Flooring can be installed over most structurally sound sub-floors or existing permanently bonded flooring materials. Wood, concrete, sheet vinyl, vinyl tile, ceramic, terrazzo are all acceptable sub-floors provided they meet the standards outlined in sections 2, 3, and 4.

Installing floors with nails or staples may lead to slight shifting, resulting in creaking. Minor localized warping near fasteners is also normal.

Nail Down Installation for ¾" Products and Widths 9" and greater must be Nail and Glue Installation.

- **PREPARATION AND LAYOUT:**
 - Wood expands and contracts, therefore it is critical to leave a minimum of 5/8" expansion space between all sides of the flooring and all vertical surfaces including: door trims, jamps, studs, plumbing, cabinets, etc.
 - Plan the layout for the best visual appearance of the finished wood floor. Measurements must be made to allow for the width of the flooring plus the thickness of the board as the expansion space, and must allow for the width of the tongue.
- **INSTALLATION:**
 - Install the first board making certain that the TONGUE side aligns with the WORKING LINE with the groove facing the wall.
 - Using 6d finish nails or a pneumatic finish nailer, nail the first board every 6-8" approximately 1/2" from the groove edge parallel to the starting wall. Nail the edge not the ends. Maintain "" expansion space at all times.
 - "Blind" nail every 3-4" within the tongue side nail pocket at a 45° angle, and within 2" of each end.
 - Insert the end of the next board into the adjoining tongue or groove and force the butt ends tightly together. Fasten as above until all boards in the row are complete.
 - Cut to length a board that fits at the end of each row always allowing for expansion space at the wall. For Best Results: Do not cut short boards to finish a row. The leftover materials will be used for future starter boards. Short lengths cannot be used and will become waste. Avoid lining up the joints or creating a pattern.
 - Continue adding rows in this manner, blind nailing the tongue side only until enough rows have been installed to make room for the "blind" fastening machine. Avoid close alignment of joints in all
 - Working from several cartons "rack" an area of the floor by loosely laying materials side by side in a pleasing pattern avoiding close joints, or creating a pattern, for example a "H" pattern.
 - Install the area using cut pieces from the end as starter boards for the next rows to reduce waste. Continue in this manner until the entire floor that can be installed with the "blind" nailing machine is complete.
 - Using 6d finish nails or a pneumatic finish nailer blind nail and face nail the final rows.
 - Measure the final row. Rip the boards (parallel cut) to fit the final wall allowing for 1/2" expansion.

Fasteners & Staplers for Multi-ply & 3-Ply Cores



- Fasteners should be driven in at a 45-degree angle
 - **NOTE: When Stapling installer should staple the middle of the fillet to avoid splitting the void.**
 - Ensure the fastener is placed in exactly the correct spot. If it's off a few millimeters, the surrounding wood fibers will be subjected to excessive pressure and stress.
 - Fasteners should not be driven too deep into the tongue, and positioned not to interfere with board positioning on the next row.
 - Tools should be in good working condition to ensure they do not damage the planks.
 - Tools should not damage the board sides or tongues.
 - Tools should be adjusted for proper positioning to ensure they do not damage the planks.
 - Air pressure and, or striking force may need to be adjusted for proper anchoring.
 - Terra legno Engineered Wood Flooring will not honor any claims related to the improper use of , or defective installation tools.
- **Stapler & Fasteners for 1/2" , 9/16", 5/8" 3-Ply Cores & Multiply Cores (**
 - Bostitch EHF 1838K Stapler or Equal
 - Bostitch SX50351-1/2G Staples or Equal
 - Staple Gauge: 18 Gauge
 - Staple Length: 9/16" Tri-Layer Core 1-1/2" & 3/4" Tri-Layer-Max Core 2"
 - Crown: 7/32"
 - **Stapler & Fasteners for 3/4" 3-Ply Cores & Multiply Cores**

Engineered Dimensions	Fastener Gauge		Minimum Length	Space Between Fastners	Distance From Ends
	U-Shaped Staples	L or T Shaped Cleats			
1/2" , 9/16" & 5/8"	Min: 19 ga Max: 18 ga	Min: 20 ga Max: 18 ga	1-1/4"	3 to 4"	2"
3/4"	<i>Not Recommended</i>	Min: 18 ga Max: 15 ga	1-1/2"	3 to 4"	2"

Trim, Transitions, Inspection, and Clean-up:

- Inspect the floor for gaps, chips and adhesive residue. Touch up chipped areas and fill with the appropriate filler as necessary. Use colored latex filler for factory finished products and a stainable filler if the floor is to be sanded and finished.
- Install/reinstall all moldings and clean the floor with the appropriate cleaner. Use Manufacturer's formulated UV-Oil Cleaners, or Polyurethane Finish Cleaners accordingly to properly clean terra legno's finishes.

6. Nail Down / Glue Down Installation

- Procedures and guidelines as detailed above #5 Nail Down Installations
- terra legno Engineered Wood Flooring recommends only a manufacturer's premium grade Polyurethane Adhesive, recommended adhesive remover, and applicator
In addition to the nail down installations procedures above, apply 1/4" to 3/8" bead of adhesive in a serpentine pattern to the subfloor along the center of each row of flooring, or apply straight bead of adhesive to the subfloor under where the groove side of the board will rest after nailing it down.
- Do not use underlayment paper when using adhesives
- Follow all adhesive manufacturer's specifications
- The performance and the warranty of the adhesive is the sole responsibility of the adhesive Manufacturer.
- Do not allow adhesive to dry on the face of the flooring

7. Adhesive -Glue-Down Installation Method for terra legno Engineered Wood Flooring:

terra legno Engineered Wood Flooring can be installed over most structurally sound sub-floors or existing permanently bonded flooring materials. Wood, concrete, sheet vinyl, vinyl tile, ceramic, terrazzo are all acceptable sub-floors provided they meet the standards outlined in sections 2, 3, and 4.

terra legno Engineered Wood Flooring recommends only a Manufacturer's Premium Grade Polyurethane Adhesive, Adhesive Remover and Applicator.

WOOD FLOORING GLUE-DOWN INSTALLATION BASIC TOOLS & ACCESSORIES:

EYE PROTECTION /SAFETY GLASSES	UTILITY KNIFE	VACUM CLEANER
KNEE PADS	CHAULK LINE / LASER	PLASTIC BAGS FOR CLEAN-UP
EAR PLUGS	PRYBAR	WOOD FILLER
FIRST AID KIT	LEVEL / STRAIGHT EDGE	MOLDINGS
MOISTURE METER (WOOD & CONCRETE)	CARPENTER SQUARES	TROWELS
JOB SITE LOG BOOK (RH, MOISTURE READINGS, ENVIRONMENTALS)	SCRAPER, BLADES, & FILE	TAPPING BLOCK
*NAILING MACHINES	PRYBAR	HAMMER
ASSORTED NAILS, CLEATS	DRILLS & BITS	RUMMER MALLET
6 -D FINISH NAILS OR Pneumatic finish nailer with 1-1/4" or 1-1/2" fasteners	ROUTER & BITS	FANS
"BLIND" FLOORING STAPLER/NAILER	CHISELS	EXTENSION CORDS
AIR COMPRESSOR, HOSES & FITTINGS	NAIL SETS	ELECTRIC PLUG ADAPTERS
JAMB SAW (UNDERCUT SAW)	PLIERS & WRENCHES	STAPLER
JIG SAW	NAIL PULLERS	BROOM
TABLE SAW	SCREWDRIVERS	TAPE MEASURE
CIRCULAR SAW	ELECTRIC TESTER	PENCIL
MITRE SAW (MITER BOX WITH SAW)	BAND SAW	DROP CORDS
Premium Polyurethane Adhesive	100 – 150 LB ROLLER	NAIL PUNCH

• PREPARATION AND LAYOUT:

- Wood expands and contracts, therefore it is critical to leave a minimum of 5/8" expansion space between all sides of the flooring and all vertical surfaces including: door trims, jambs, studs, plumbing, cabinets, etc.
- Plan the layout for the best visual appearance of the finished wood floor. Measurements must be made to allow for the width of the flooring plus 9/16" expansion space and must allow for the width of the tongue.

7. Adhesive – Glue-Down Installation (Manufacturer’s Premium Grade Polyurethane Adhesive)

• INSTALLATION

Measure the distance between the WORKING LINE and the wall the full length of the starting wall. If the wall is badly out of square (crooked) it may be necessary to rip boards to follow the irregularities of the existing walls.

- Using no adhesive install a sacrificial row on the INSIDE edge (closest to the wall) of the chalk line. This row may be of any straight wood material or the narrowest width of flooring. terra legno Engineered Wood Flooring should be installed with the groove side facing the line (tongue towards wall). Make certain each of the sacrificial boards is in perfect alignment with the WORKING LINE. When satisfied, attach the board to the sub-floor using finish nails or concrete nails. This sacrificial row is to minimize movement of the flooring during installation and will be removed once the floor is complete.
- Read the label on the adhesive container. Using the trowel recommended by the adhesive manufacturer spread an area that can be covered with wood within the working time of the adhesive (as specified by the manufacturer).
- Install the first board making certain that the TONGUE side is tight against the sacrificial board. Installation can be from the left or right. Best speed is usually accomplished by installing from the left if right-handed and from right if left-handed.
- Insert the end of the next board into the adjoining tongue or groove and force the board tightly against the sacrificial board and the end of the adjoining first board.
- After three or more boards have been installed in the first row installation of the second row can begin.
- Select a board for the second row that will allow at least 6” of difference between it and the length of the board in the first row. Continue installing in this manner until three or more boards have been installed. Continue adding rows, extending each as necessary until all of the adhesive has been covered. Avoid close alignment of joints in all rows throughout the installation, always attempting to get the maximum spacing available with a minimum of 6”. Avoid alignment of joints in opposite rows, which may create an “H” pattern in the floor.
- Cut to length a board that fits at the end of each row always allowing for 9/16” expansion space at the wall. For Best Results Do not cut short boards to finish a row. The leftover materials will be used for future starter boards. Short lengths cannot be used and will become waste
- Once the first section has been completed inspect it closely, tightening all end and side gaps as necessary. Clean all adhesive from the surface immediately. DO NOT wait to clean the surface until completion of the job, as the adhesive may not be removable.
- Spread a new working area and proceed as above. Use the cut ends of the boards from the previous section as starter boards when possible. Avoid lengths shorter than 4” as they are hard to keep in alignment and are easily displaced. Continue in this manner until all rows are complete.
- Measure the final row. Rip the boards (parallel cut) to fit the final wall allowing for 9/16” expansion.
- Remove the sacrificial row being careful to not damage the adjoining boards. If 9/16” expansion is not available because of a bow in the wall cut rip the boards to allow the required spacing. Apply adhesive to the back of each board and gently press in place. Pull the boards tightly to the previously installed row.

7. Adhesive -Glue-Down Installation Method for terra legno Engineered Wood Flooring:

8. Trim, Transitions, Inspection, and Clean-up:

- Inspect for gaps, chips and adhesive residue. Remove all adhesive residue, touch up chipped areas and fill with the appropriate filler as necessary.
- Install/reinstall all moldings
- clean the floor with the appropriate cleaner. Use Manufacturer’s formulated UV-Oil Cleaners, or Polyurethane Finish Cleaners accordingly to properly clean terra legno’s finishes.
- First use of the floor varies from one adhesive manufacturer to another. Generally, the floor can have light foot traffic after the adhesive has cured for 18-24 hours with furniture being LIFTED into place after 24 hours.
- Inspect the floor for gaps, chips and adhesive residue while removing the tape. Touch up chipped areas and fill with the appropriate filler as necessary. Use colored latex filler for factory finished products

9. Floating Installation

9. WOOD FLOORING INSTALLATION BASIC TOOLS & ACCESSORIES:

EYE PROTECTION /SAFETY GLASSES	UTILITY KNIFE	VACUM CLEANER
KNEE PADS	CHAULK LINE / LASER	PLASTIC BAGS FOR CLEAN-UP
EAR PLUGS	PRYBAR	WOOD FILLER
FIRST AID KIT	LEVEL / STRAIGHT EDGE	MOLDINGS
MOISTURE METER (WOOD & CONCRETE)	CARPENTER SQUARES	TROWELS
JOB SITE LOG BOOK (RH, MOISTURE READINGS, ENVIRONMENTALS)	SCRAPER, BLADES, & FILE	TAPPING BLOCK
*NAILING MACHINES	PRYBAR	HAMMER
Glue (PVA- Poly Vinyl Acetate)	DRILLS & BITS	RUMMER Mallet
6 –D FINISH NAILS OR Pneumatic finish nailer with 1-1/4” or 1-1/2” fasteners	ROUTER & BITS	FANS
Strap Sets	CHISELS	EXTENSION CORDS
AIR COMPRESSOR, HOSES & FITTINGS	NAIL SETS	ELECTRIC PLUG ADAPTERS
JAMB SAW (UNDERCUT SAW)	PLIERS & WRENCHES	STAPLER
JIG SAW	NAIL PULLERS	BROOM
TABLE SAW	SCREWDRIVERS	TAPE MEASURE
CIRCULAR SAW	ELECTRIC TESTER	PENCIL
MITRE SAW (MITER BOX WITH SAW)	BAND SAW	DROP CORDS
SOFT CLOTH / TOWELS	100 – 150 LB ROLLER	NAIL PUNCH

***NOTE:** terra legno recommends Franklin Tongue and Groove Glue, Franklin Titebond III or equal PVA for gluing terra legno Engineered Wood Flooring planks together in a floating installation method

9. Floating Installation

terra legno Engineered Wood flooring can be installed over most structurally sound sub-floors or existing flooring materials. Wood, concrete, sheet vinyl, vinyl tile, ceramic, terrazzo, and natural stone floors are all acceptable sub-floors provided they meet the standards outlined in section II.

terra legno Engineered Flooring recommends floating installations Only for Residential Installations

PREPARATION AND LAYOUT:

- Wood expands and contracts, therefore it is critical to leave a minimum of 5/8" expansion space between all sides of the flooring and all vertical surfaces including: door trims, jambs, studs, plumbing, cabinets, etc.
- Additional expansion space is required for Floating Installations that cover a span of greater than 40 feet. Use a T-Molding or other trim piece to provide the required additional 5/8" expansion space.
- If the sub-floor is concrete install a 6-mil poly vapor barrier. All joints should be lapped 6" and taped with a moisture resistant tape. DO NOT install this vapor barrier over wood sub-floors.
- Install the underlayment parallel to the starting wall and in the same direction that the flooring will be installed. Do not overlap joints. Underlayment should be cut flush with the walls.
- Tape all joints using a water resistant tape such as packing tape or duct tape; allow no wrinkles. Tape the starting row to the floor to prevent movement. Doing so will maintain accuracy in the next step.
- Plan the layout for the best visual appearance of the finished wood floor. Measurements must be made to allow for the width of the flooring plus 1/2" expansion space, and must allow for the width of the tongue.

INSTALLATION: Option to install a sacrificial board the full length of the floor on the inside edge of the WORKING LINE to form a support for the balance of the flooring installation. Proceed to step 1 using wedges to hold the flooring in place on the ENDS.

- Select the longest boards available. Work from several cartons to maintain color uniformity. Lay the boards out the length of the room. Make certain that the last and final board in the row will be at least 12" in length. The last UN-CUT board must allow at least 12" between the board end and the wall. If the board in the row will need to be cut less than 12" in length to complete the row adjust the board selection accordingly.
- Begin installation from the RIGHT corner with the tongue facing you and the long GROOVE facing the starting wall or sacrificial row. The short end GROOVE should be facing the end wall. Align the first board with the WORKING LINE.
- Select the second board. Place a 1/8" continuous bead of glue in the *inside bottom edge* of the END groove. DO NOT apply glue to the long side groove at this time. Interlock the joint with the first board always maintaining alignment with the WORKING LINE. Remove any excess glue from the surface with a towel dampened in warm soapy water. Use strap sets to temporarily hold the end joints together. Use wedges or waste material in the expansion gap on the side and end walls (ends only if sacrificial board was used) to maintain alignment with the WORKING LINE.
- Continue installing in this manner until the first row is complete. Measure and cut to length the final board in the row allowing 1/2" expansion between the end of the board and the end wall. Select a longer board for this cut, as the material left over will be used as a starter board later. Do not use short boards that would allow waste of 3" or less as this cannot be used later. Apply glue in the groove and install as above. Set the waste end aside for later use.

9. Floating Installation

- Select a new set of materials just as in step 4. If the cut-off waste from the first row was 18" or longer it can be used as the first board in the row. Maintain 6" spacing between the end joints of all rows.
- Place a continuous bead of glue along the *inside bottom edge* of the END groove and the same location on the Side groove. Carefully align the tongue and grooves together and tighten the plank until all joints are snug. Remove any excess glue as before and temporarily hold the joints together using strap sets. Cut and install the final board in the row as in step 7.
- Continue in this manner until the first four rows are completed. This four-row area is the base for the balance of the floor installation. Perfect alignment is essential, as any variance will worsen as the flooring proceeds further into the room. Carefully inspect for proper alignment before the glue sets. Adjust as necessary.
- Continue with the installation as above. Best appearance occurs with 6" spacing between joints in adjacent rows and avoiding a pattern in the floor. Try to avoid aligning joints closer than four rows apart as this may eventually create a pattern. On Aluminum Oxide and Polyurethane continue using tape to hold the joints together and wedges to hold the end joints in place. **DO NOT USE TAPE ON UV - OIL FINISH FLOORS.** DO NOT walk on the finished floor during installation, as this will break the uncured glue joint. DO NOT roll the floor for the same reason.
- Finish the final row by cutting the boards to fit, always allowing 1/2" expansion space.
- If a sacrificial row was used remove it and replace with a row of materials that is properly edge glued as above

10. Trim, Transitions, Inspection, and Clean-up:

- Inspect for gaps, chips and adhesive. Remove all adhesive residue, touch up chipped areas and fill with the appropriate filler as necessary. Use colored latex filler for factory finished products.
- Install/reinstall all moldings and clean the floor with the appropriate cleaner. Use Only HYDRO CLEANER for all UV Cured Oil finish floors and a premium quality cleaner for aluminum oxide finish floors.
- DO NOT ROLL THE FLOOR, as this will break all glue joints.
- First use of the floor varies from one adhesive manufacturer to another. Generally, the floor can have light foot traffic after the adhesive has cured for 8-24 hours with furniture being LIFTED into place after 24 hours.

11. MOLDING TYPES AND USE:

- Reducer Strip: a wedge shaped molding. Used as a transition to thinner floor covering materials.
- Baby threshold: a molding undercut to transition to thicker materials or for use against vertical objects where expansion is required. Use against sliding door tracks, fireplaces, carpet, ceramic tile, existing thresholds or floor to ceiling glass.
- Stair Nosing: a molding undercut for use as a stair landing trim, elevated floor perimeters, and stair steps.
- Quarter Round: a molding used to cover expansion space next to baseboards.
- T-Molding: a molding used as a transition piece from one flooring to another of similar height.